



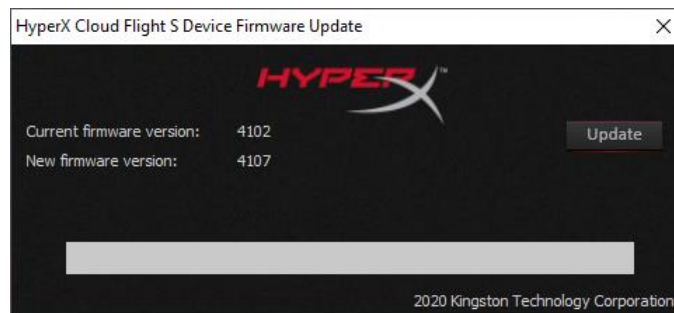
## Updating the Headset and USB Adapter

### NOTE:

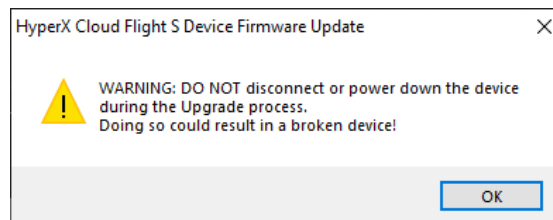
- The firmware updaters are supported only on Windows 10.
- Antivirus or malware protection software may cause the updaters to fail if they are being scanned during the update process.

### Part 1 (Firmware Updater 4107)

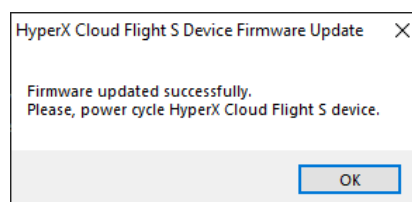
1. If NGENUITY app is running, close it completely before running the updater.
2. Plug in the USB Adapter to the PC via the rear USB ports.
3. Run the “**HyperX\_Cloud\_Flight\_S\_Firmware\_Updater\_4107.exe**” updater file.
4. Click the “*Update*” button to start the firmware update.



5. Click “*OK*” on the warning prompt. **DO NOT** disconnect the USB Adapter during the update process.



6. Click “*OK*” on the prompt once the firmware update is complete.

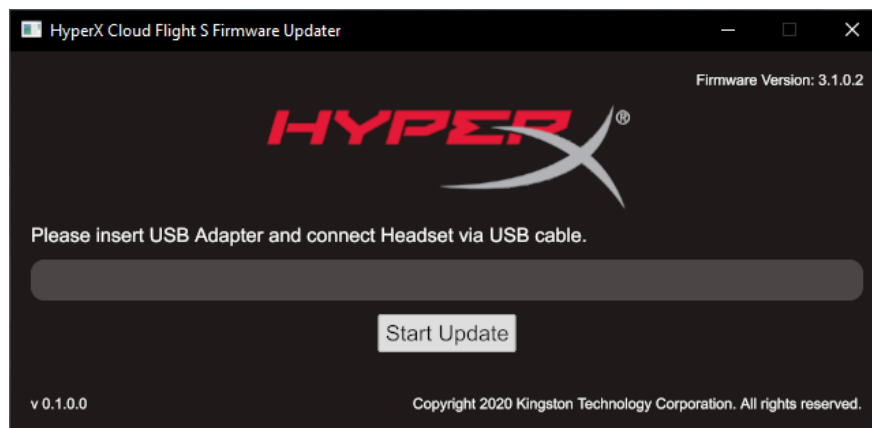


7. **Close the updater first before unplugging the USB Adapter.**
8. Unplug the USB Adapter, then plug it back into the USB port.



## Part 2 (Firmware Updater 3102)

1. If NGENUITY app is running, close it completely before running the updater.
2. Make sure the Headset is **powered off** before starting the update.
3. Make sure the USB Adapter is plugged in, and then plug in the Headset to the PC's rear USB port via the micro USB cable.
4. Run the “HyperX\_Cloud\_Flight\_S\_Firmware\_Updater\_3102.exe” updater file.
5. Click the “Start Update” button to start the firmware update. DO NOT disconnect the USB Adapter or Headset during the update process.



6. After the firmware update is complete, **close the updater first** before unplugging the USB Adapter or Headset.

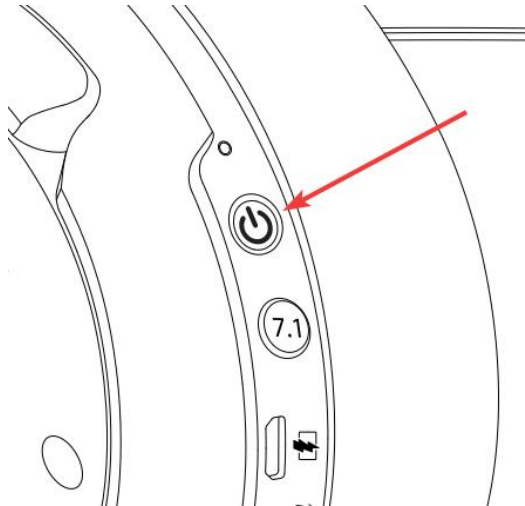


7. Unplug the USB Adapter, then plug it back into the same USB port.
8. Disconnect the Headset via the micro USB cable.
9. Follow the instructions below to manually pair the USB Adapter to the Headset before using.  
**Please note that the Headset and USB Adapter must be manually paired before they can be used normally.**

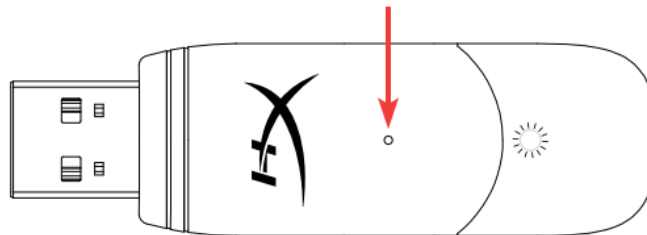


## Pairing the Headset and USB Adapter

1. While the Headset is powered off, hold down the power button until the Headset LED starts blinking red/green rapidly. The Headset is now in pairing mode.



2. While the USB Adapter is plugged in, use a small tool (e.g. paper clip, SIM tray ejector, etc.) to hold down the button inside the pin hole until the USB Adapter LED starts blinking rapidly. The USB Adapter is now in pairing mode.



3. Wait until both the Headset LED and USB Adapter LED are solid.

The Headset and USB Adapter are now completely updated and paired together.

## Questions or Setup Issues?

Contact the HyperX support team at: [hyperxgaming.com/support/](https://hyperxgaming.com/support/)